# Media Behavior Institute



#### **The Collaborative Alliance**

Media Professionals & Consumers Different Planets Or Peas in a Pod?

Jim Spaeth, CEO Media Behavior Institute

## **HYPOTHESIS:**

- Media professionals have different daily media profiles from the consumers they are concerned with reaching
- Is it true?
- And if so how does it differ?

# WE DECIDED TO COMPARE



# A SIMPLE, POWERFUL APP Capturing contextual data all day



### THE SAMPLE (Directional – not projectable)

- 15 PARTICIPANTS
- 6 MALES, 9 FEMALES
- MIX OF AGENCY, MEDIA OWNER, INDUSTRY BODY EXECS
- AGES 25-60
- 414 TOTAL HALF-HOUR ENTRIES
- OVER 5,000 LIFE CONTEXT DATA POINTS CAPTURED FROM OUR MEDIA PROFESSIONALS

## **THE WORKING DAY**

% of Waking Time Spent Working



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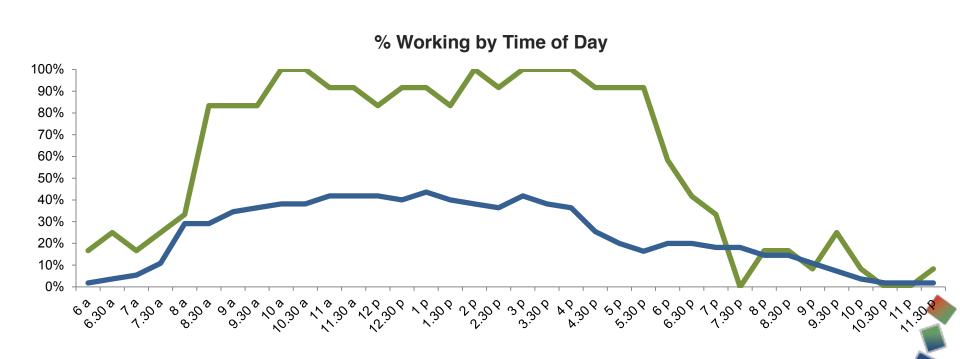


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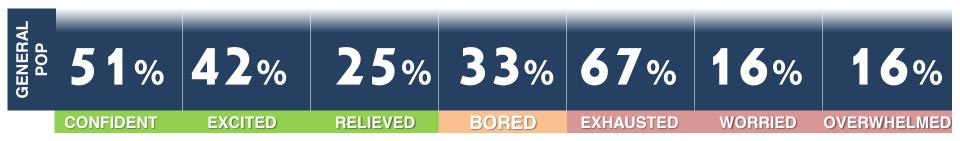


Media professionals start earlier and work later – also more work related activity in the evening.



#### **EMOTIONS** REACH AND PERCENTAGE OF WAKING TIME

# Media professionals' days are emotional roller coasters



- More confident, but more overwhelmed.
- More worried, more relieved than consumers.
- Less time to be bored!

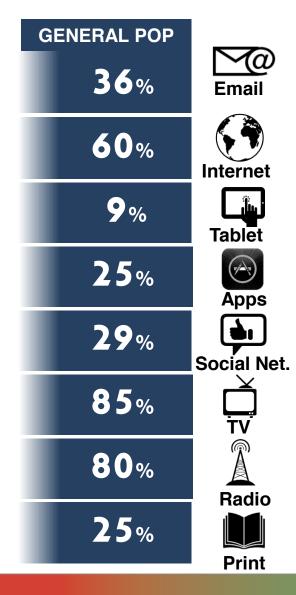
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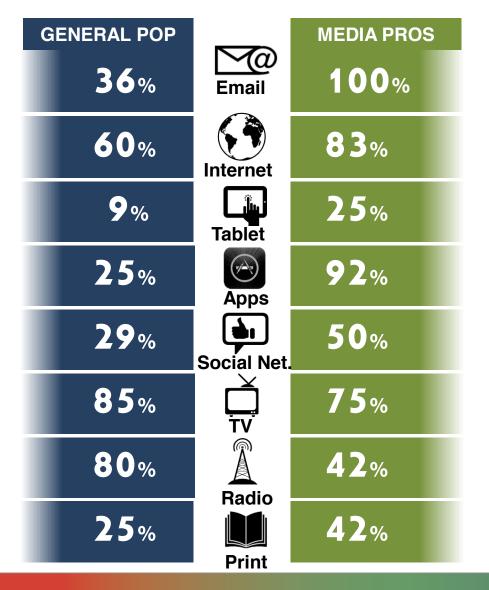
GENERAL POP	51%	42%	25%	33%	67%	16%	16%
	CONFIDENT	EXCITED	RELIEVED	BORED	EXHAUSTED	WORRIED	OVERWHELMED
MEDIA PROS	83%	<b>58</b> %	42%	17%	83%	<b>42</b> %	33%

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#### **MEDIA USE** AVERAGE DAILY REACH



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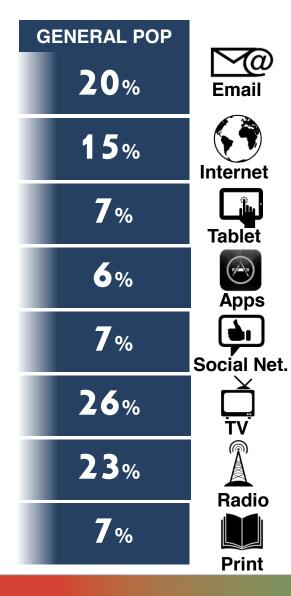


Media professionals skew to digital and emerging media for reach and % of waking time

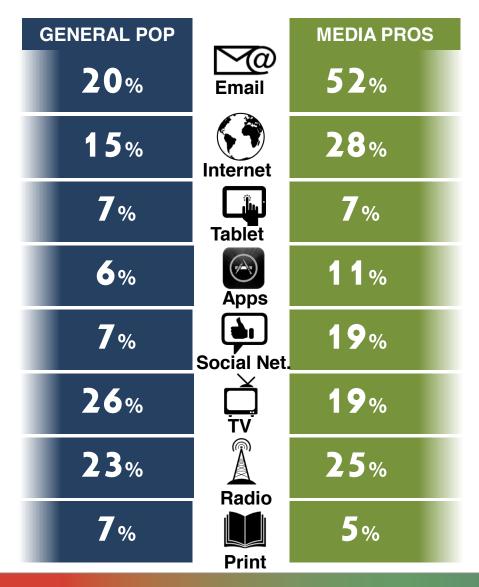
Consumers skew to TV and Radio with others more evenly disrtibuted

Print is perhaps the biggest surprise

#### MEDIA USE PERCENTAGE OF WAKING TIME



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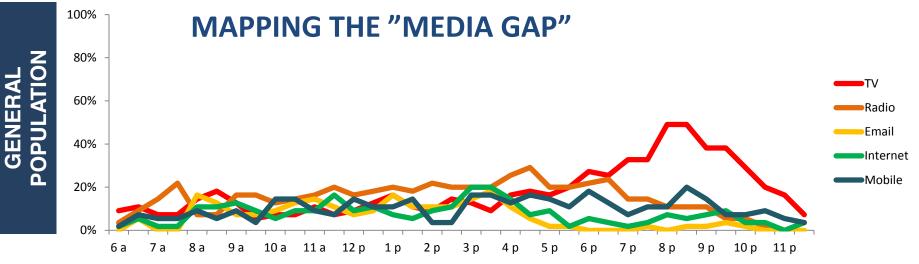


The percentage of waking time spent using different media is much closer between the groups – even where Reach is very different.

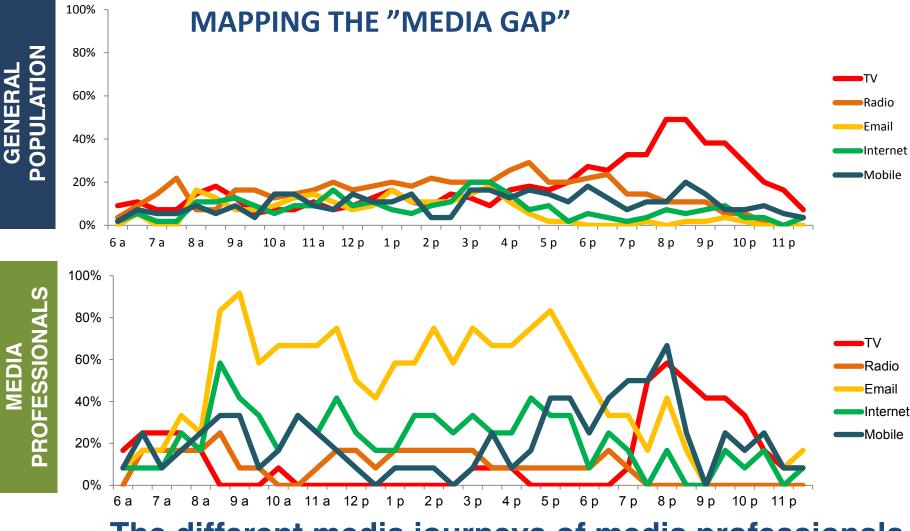
Tablet and Radio are two of the best examples of this

Email and internet are the obvious exceptions

## **MEDIA USE BY TIME OF DAY**



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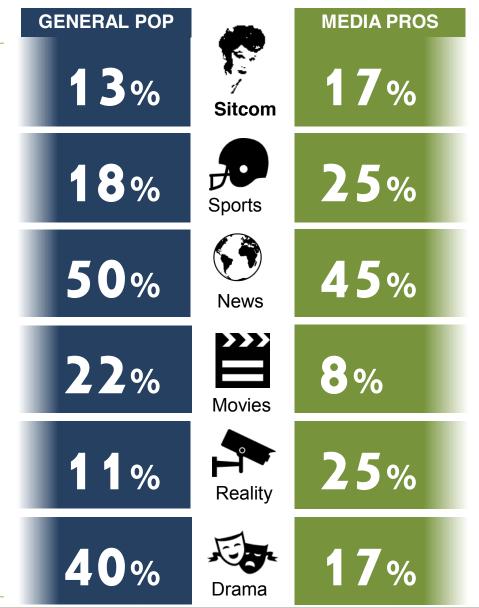
The different media journeys of media professionals and consumers

#### TV DOMINATES PRIME TIME FOR ALL BUT PROGRAM CHOICE DIFFERS





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**Average Daily Reach** 

Both groups watch more news than anything else.

Media professionals watch more Reality TV also!

They also watch much less drama



# CONCLUSIONS

On the basis of this exercise...

- 1. There exists a very real and significant Media Gap between media professionals and consumers
- This gap may be reflective of the professional need to be familiar with more media or the fact of working in media-friendly environments
- It may also be partly accounted for by an attraction to the new. Media professionals skew towards digital and emerging media more so than consumers

# CONCLUSIONS

#### On the basis of this exercise...

- Such differences in the media map between the groups may amplify the cultural challenge of engaging audiences that differ in their behaviors
- Only a larger, projectable study could quantify the extent to which this may be a problem instead of a natural reflection of the expertise and lifestyle of the modern media executive
- But it's interesting to speculate.

# **Thank You**

MPGMC and All our participants (you know who you are)

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