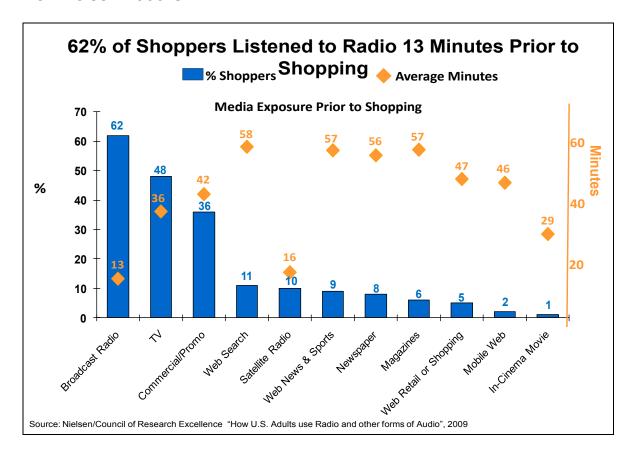
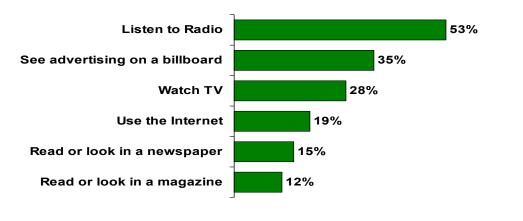
### Radio's Proximity to the Purchase

### Per Nielsen 2009 CRE



### **Radio Reaches the Most Consumers Right Before They Buy**

#### % Who Used Medium Within 30 Minutes of Last Purchase



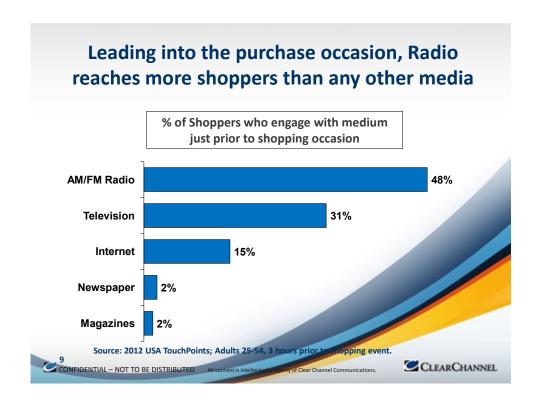
Base: Bought something at supermarket, department store, or any other type of store in past 24 hours







COMMENT: RADIO ENJOYS TWO KEY COMPETITIVE ADVANTAGES- TARGETING-IN-TIME AND NEARNESS TO PURCHASE OR PROPINQUITY. THE SLIDE BELOW CONFIRMS THE 2010 CRE INFORMATION WHICH SHOWS THAT RADIO EXCELS AT BOTH, A PERFECT STORM OF MESSAGE DELIVERY)

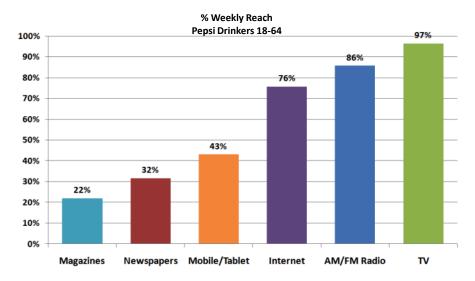


The following slides were derived from USA Touchpoints that confirms that Radio's usage coincides with Pepsi shoppers much more so than TV:

The Internet does <u>not</u> include email, but includes internet activity via any platform – pc, mobile, tablet.

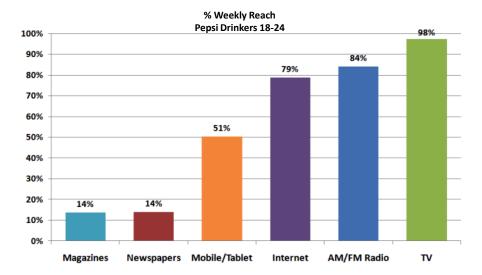
Mobile/Tablet includes internet/apps via the mobile device – <u>not</u> talking/texting.

### 86% of adult Pepsi drinkers listen to Radio each week

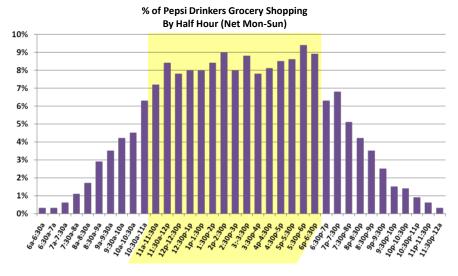


Source: 2012 USA TouchPoints

### Even among younger Pepsi drinkers, Radio is the 2<sup>nd</sup> highest reaching medium

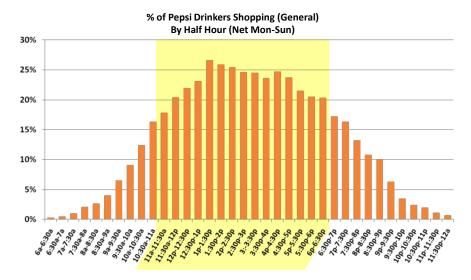


### Key grocery shopping times for Pepsi drinkers



Source: 2012 USA TouchPoints

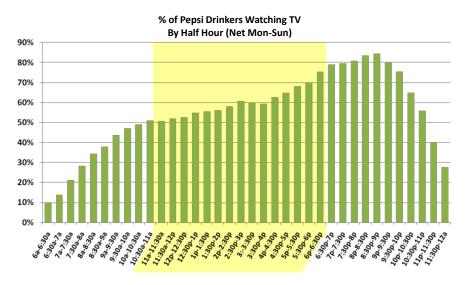
### Pattern of "general" shopping among Pepsi drinkers



Source: 2012 USA TouchPoints

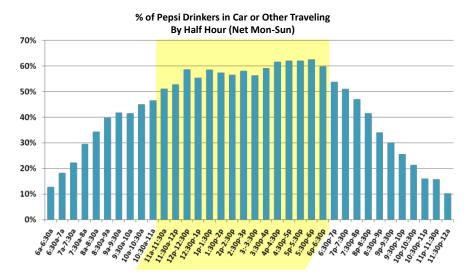
5

# TV's usage profile is skewed much toward the evening when shopping is less prevalent

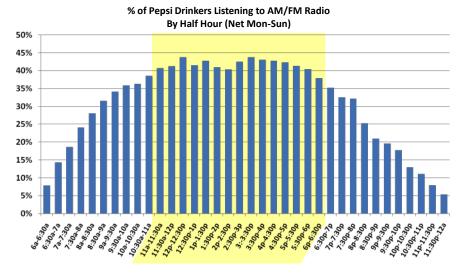


Source: 2012 USA TouchPoints

# Automobile usage among Pepsi drinkers peaks during prime shopping hours

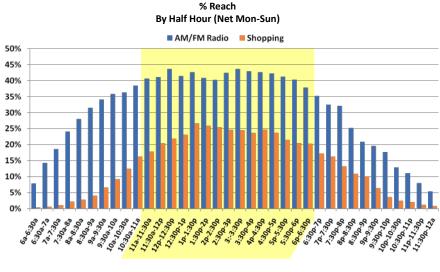


## Radio usage among Pepsi drinkers also peaks during prime shopping hours



Source: 2012 USA TouchPoints

# Pepsi drinkers' radio usage matches their shopping pattern ...potential to influence shoppers close to point of purchase



Source: 2012 USA TouchPoints

Marketing Evolution conducted a test for McDonald's flatbread chicken sandwich campaign measuring how different ads at different times of the day generated as much as 40% higher impact around lunch and dinner meal times versus when the exact same ads ran at different times when people were not as receptive to a chicken

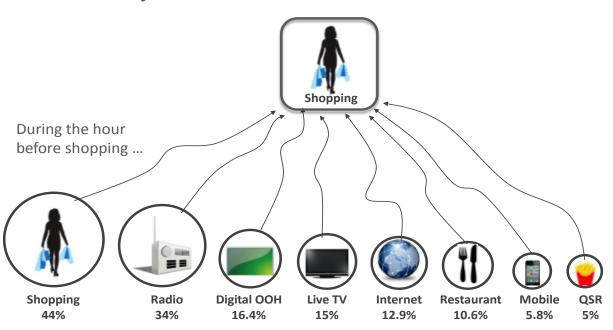
sandwich. (Editorial: there is no mass medium that is as effective as radio when an advertiser wants to target-in-time)

The information below is taken from USA Touchpoints 2011 Pilot data. Radio is the #1 medium enabling an advertiser to target-in-time and to deliver a message when it can be acted upon.

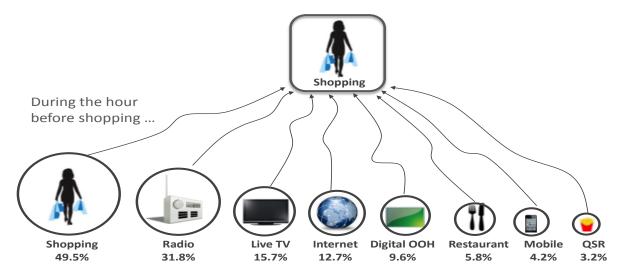
# Path-to-Purchase from USA TouchPoints

May 2012

### The Early Afternoon Paths to Purchase



### The Late Afternoon Paths to Purchase



Radio excels in reaching people on the go. The Council of Research Excellence published data extracted from the 2009 Video Consumer Mapping Study noting that 62% of shoppers are exposed to radio 13 minutes or less before walking into a store.

Advertising and the creative influences brand preference, but it's a medium's job to deliver that message in the key window of opportunity -- radio does this more effectively than any other medium. It can also deliver commercial messaging in different contexts at different moments of receptivity and to places other media simply don't go, i.e. the automobile.

2011 USA Touchpoints confirms radio's dominance to "target-in-time". 42% of the customers who visited McDonald's between 8A-9A were listening to radio 30 minutes or less prior to going there. 24% were listening to radio 30 minutes or less prior to going to McDonald's between 11:30A- 1:30P.

McDonald's Past 6 months				
At QSR between	Radio 1/2 hr before	Internet 1/2 hr before	Mobile 1/2 hr before	TV 1/2 hr before
8a-8:30a	60.6	11.9	0.0	23.3
8:30a-9a	23.4	4.4	0.0	18.4
8a-9a Avg	42.0	8.2	0.0	20.9
11:30a-12n	25.9	12.1	0.0	6.0
12n-12:30p	27.3	9.3	1.9	5.6
12:30p-1p	19.3	3.8	4.9	5.3
1p-1:30p	23.3	8.1	1.5	1.5
11:30a-1:30p Avg	24.0	8.3	2.1	4.6
5p-5:30p	23.3	5.9	8.2	8.6
5:30p-6p	11.8	5.7	3.1	11.1
6p-6:30p	36.1	2.2	8.1	7.0
5p-6:30p Avg	23.7	4.6	6.5	8.9

### **Case Study Background**

#### Business challenge:

 Although many fast food brands do use radio in their marketing plans, it is usually a secondary medium when compared to the ad spend in other major media, particularly TV.

#### Research goal:

 To provide QSR advertisers and their respective planning agencies evidence that the Radio medium absolutely be a primary medium on plans.

#### **USA Touchpoints application**:

- USA Touchpoints has enabled Katz to identify which medium fast food customers are exposed to prior to entering to purchase
- Results:
- Katz has produced an analysis that will provides a concrete rationale as to why QSR marketers should have radio become a more important part of their media and marketing plans.
  - We will produce similar "media build up" analyses for other product categories such as grocery, retail, restaurants and travel.

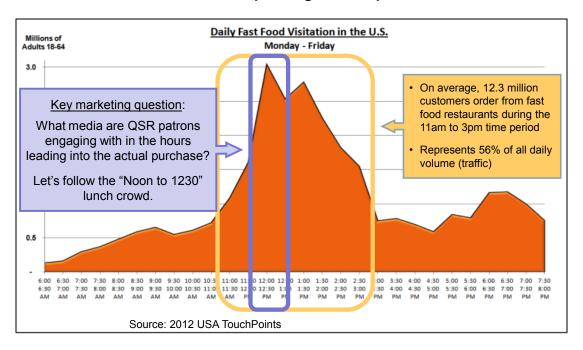
### **Fast Food Facts per USA Touchpoints**

#### The latest estimates from USA TouchPoints

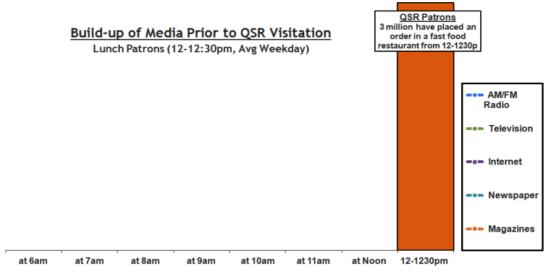
- 47% of Americans eat at fast food restaurants in the average week
  - 13% during the typical weekday
- Top 5 QSRs: (% of adults who visit in the avg week)
  - · McDonalds (33%)
  - Subway (13%)
  - Burger King (12%)
  - Wendys (11%)
  - Taco Bell (10%)
- 56% of QSR volume occurs during lunchtime hours (11am to 3pm)
- · QSR visitation peaks from 12 to 1230pm on weekdays

#### "Lunchtime is Primetime" for QSRs

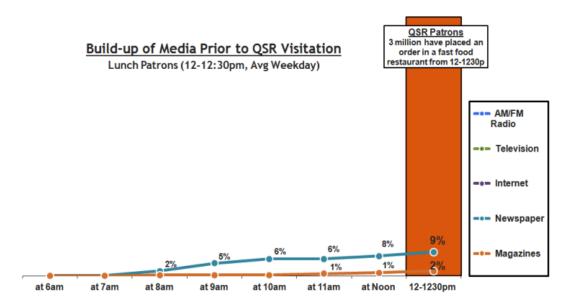
56% of daily traffic occurs from 11am to 3pm ....while peaking at 12:30pm



# What media have Lunchtime QSR Patrons engaged with prior to their visit?

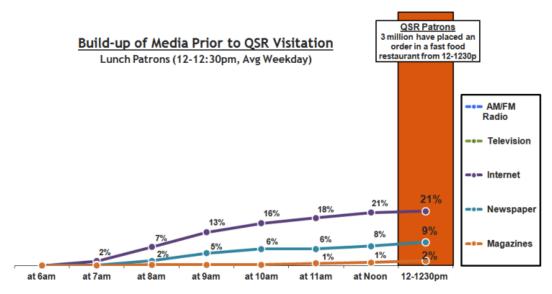


# Only 9% of these QSR Patrons read any Newspapers prior to their lunch purchase



Source: 2012 USA TouchPoints

# 21% of these QSR Patrons will use the Internet in the hours leading into their 12:30 lunch purchase

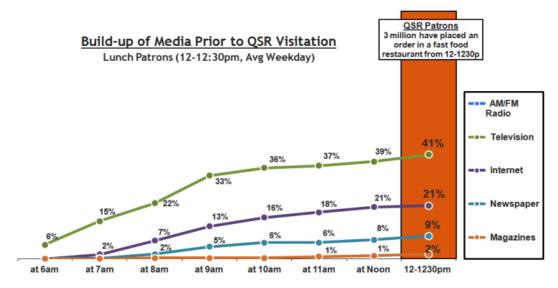


Source: 2012 USA TouchPoints

13

# The majority of QSR patrons <u>do not</u> watch Television prior to their lunch purchase that day

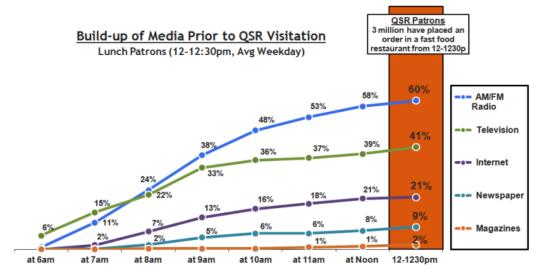
...of the 41% that do watch TV, most do so before 9am



Source: 2012 USA TouchPoints

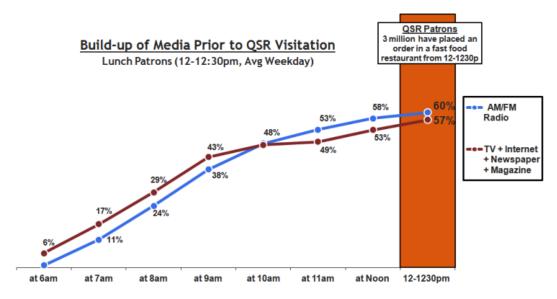
### **Proximity to the Purchase!**

# 60% of Lunchtime QSR Patrons have been engaging with AM/FM Radio prior to their visit!



### **Proximity to the Purchase!**

# In fact, more QSR patrons engage with AM/FM Radio before lunch than the other 4 media combined



Source: 2012 USA TouchPoints

#### **Media Definitions**

#### AM/FM Radio

 Does not include Streaming

#### **Television**

- Watching live or DVR
  Network TV
  - Network 1
  - Cable TV
- Premium Channels

### Newspapers

- Via print copy
- Via PC
- Via mobileVia tablet
- · Via eReader

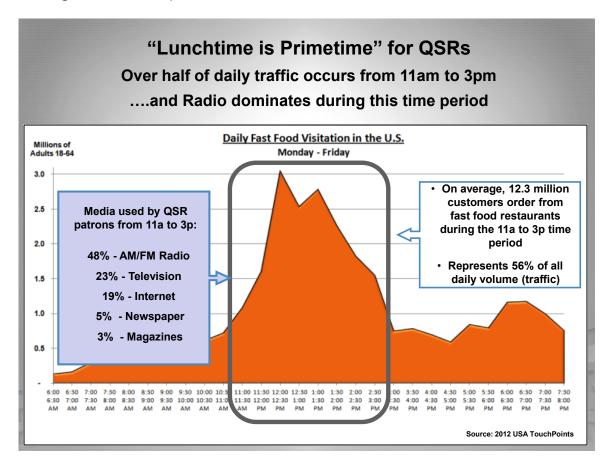
### Magazines

- Via print copy
- Via PC
- Via mobile
- Via tablet
- Via eReader

### Internet (does not include email, apps or software programs)

- Via PC Via Mobile Via Tablet
- Apparel and beauty Auction (e.g., eBay) Automotive
- Banking (e.g., paying bills online)
  Chatting
  Computer and consumer electronics
- Coupons and rewards Face-to-face chat or Skype Investments and insurance
- Food and cooking Online games Health, fitness and nutrition Hobbid
  - Home and garden Kids, games and toys Maps and travel information
    - Music, radio or podcasts
      News
      Portals (e.g., AOL, Yahoo!)
- Reading books, newspapers or magazines online Search Shopping
- Social networking
  Sports event
  Sports information
  Travel planning
- Watching full TV episodes Watching movies (e.g., Netflix) Watching short video clips
  - Weather
    Adult entertainment

Close to 60% of people who visited a fast food restaurant between the hours of 11AM-3PM when 56% of the daily fast food business is done were exposed to radio during that period, thus giving an advertiser the opportunity to influence choice of restaurant. Compare this to only 23% for TV and 19% for the internet. In fact, Radio reaches more fast food customers than all other media combined during this crucial period.



### "The Right Place at the Right Time" – A Real Benefit for Advertisers

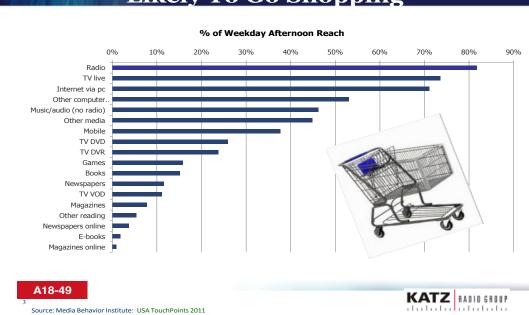
- 90% of purchasing decisions are made the day of the purchase, 70% just prior to the purchase
- 82% of all shopping trips are unplanned shopping no one knows what's for dinner until they're on the way home
- **72%** of drivers frequently or sometimes shop on their way home from work
- **95%** of *working people* listen to the radio during the day and/or in their cars on the way home each week
- More people are likely to be exposed to radio prior to shopping than to any other medium
- Radio is the highest ranking out-of-home medium

Radio gets your message across when the timing is right – just before people decide what to buy or where to shop.

Source: Nielse nVideo Consumer Mapping Study, Council for Research Excellence, with Ball State U. June 2010. Arbitron In Car Study October 2009;.; Domino's Pizza Consumer Study 2006; Source: The Nielsen Company e: http://blog.nielsen.com/nielsenwire Jan 2011; RADAR 110, Sept 2011; Arbitron/Edison "The Road Ahead" Oct 2011; "Radio in the context of daily life" — MBI August 2011, Adults 18-49

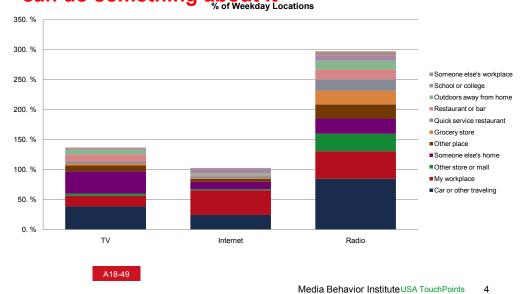


### Radio Is There When People Are Most Likely To Go Shopping

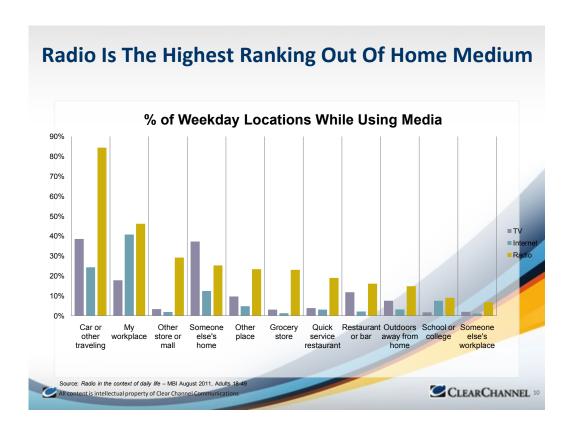


Reaches people when and where decisions are being made. 2011 CIMM data collaborates- reaches more people in more locations outside the home:

# Radio Reaches More Consumers In More Locations Huge Radio Advantage- exposure when they can do something about it % of Weekday Locations



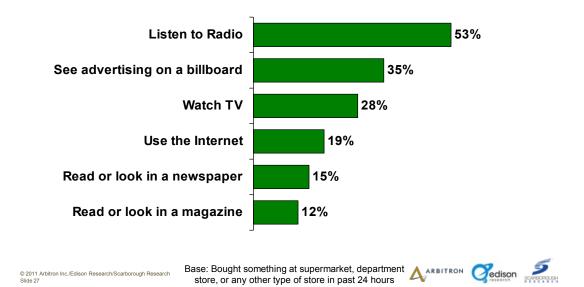
18



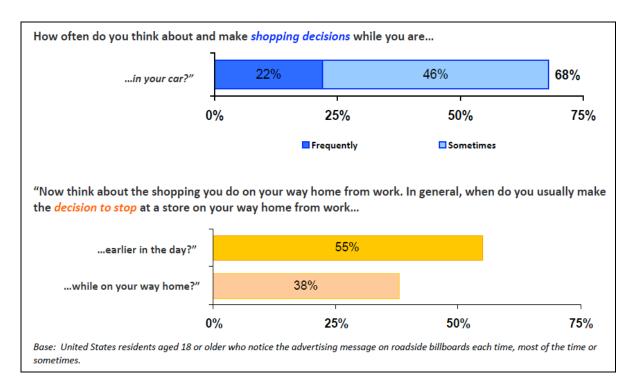
This is also confirmed by Arbitron's 2011 In-Car study:

# Radio Reaches the Most Consumers Right Before They Buy

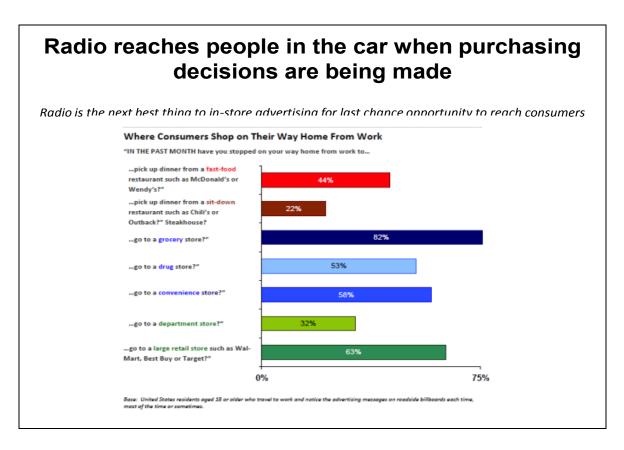
#### % Who Used Medium Within 30 Minutes of Last Purchase



The 2009 Arbitron In-Car Study also illustrated that purchase decisions are made while people are utilizing their automobiles. 68% of consumers say they frequently or sometimes make shopping decisions while driving. Radio reaches the consumer when they are not only receptive to messaging but also when they have the ability to immediately act upon that messaging.



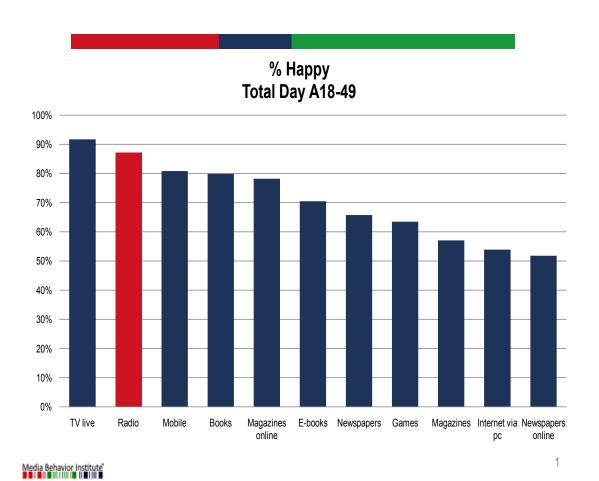
Source: Arbitron In-Car Study, 2009.



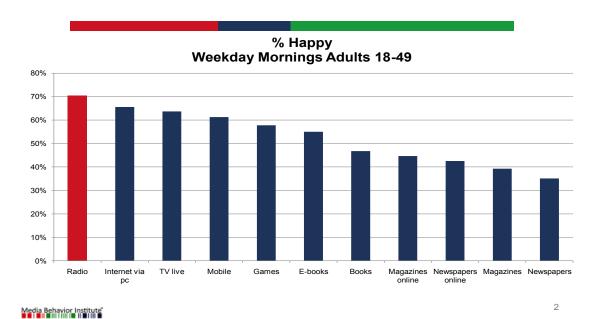
Source: Arbitron In-Car Study, 2009.

A consumer's mindset at the time of exposure is key to the message's effectiveness. Radio does a better job of providing a receptive mindset than any other medium. People are more receptive to advertising when they are in the proper frame of mind and the latest CIMM information confirms that radio is among the most effective mediums reaching people when they are most receptive to advertising. When people are relaxed and in a good mood and not task oriented, they are more open to commercial messages and being influenced.

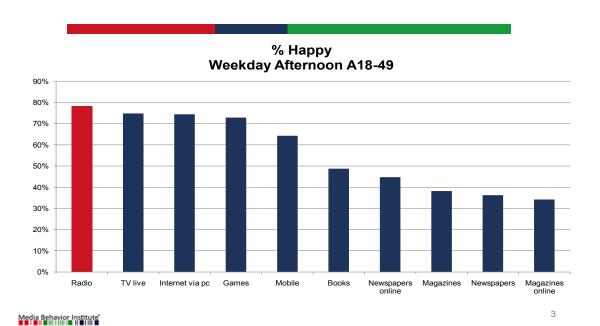
### "Happy" audiences flock to Radio



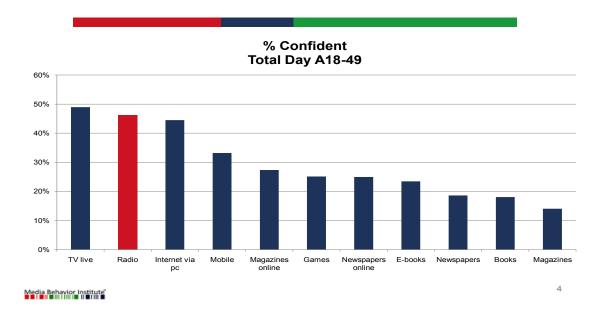
### Audiences start their days "Happy" with Radio



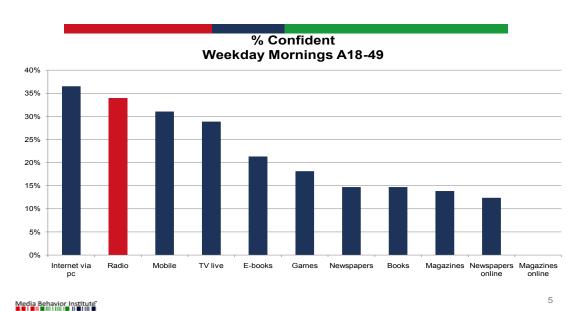
### Radio keeps "Happy" audiences throughout the afternoons



### Audiences are "Confident" while listening to Radio

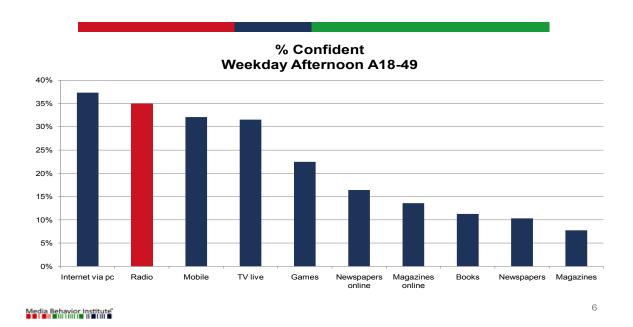


### Weekday mornings the "Confident" turn to Radio

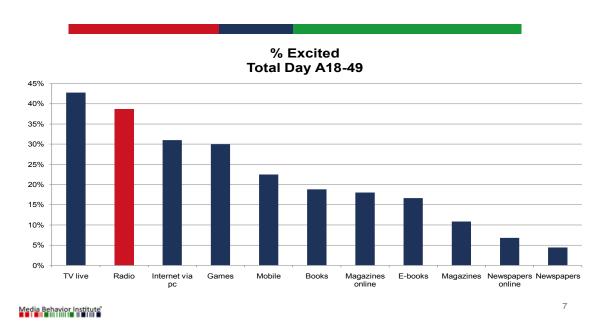


[SOLU+IONS]

### "Confident" audiences stick with Radio in the afternoons

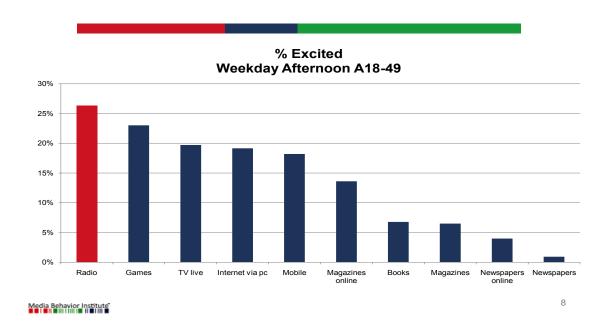


### Radio attracts "Excited" audiences



[SOLU+IONS]

#### "Excited" audiences look to Radio for afternoon doldrums days



### Overall weekday afternoon Radio listeners are in a "Good Mood"

